

August 24, 2026

To Whom It May Concern,

It is with great pleasure that I write this letter of recommendation for Charlotte Barbee, someone I've had the privilege of knowing and working closely with for more than a decade. Charlotte's unwavering dedication to patient-centered care, her genuine ability to form lasting connections with both patients and colleagues, and her deep commitment to UC Davis Health make her an ideal candidate for the Practice Manager role in the Pediatric Specialties Clinic.

I first met Charlotte 13 years ago when I joined Patient Relations. We sat next to each other, and she was responsible for training me in an environment that was completely new to me. Charlotte quickly welcomed me with open arms, earning my respect with her exceptional communication skills and her ability to guide patients and families through some of their most difficult experiences. As you can imagine, working in Patient Relations requires a great deal of compassion and empathy, and Charlotte handled each situation with grace and respect. This is when I first recognized her as a leader. She wasn't just a colleague; she became a mentor, and the skills she helped me develop have been invaluable to my own career.

As Charlotte's career progressed, her leadership abilities truly shined as she transitioned to Health Sciences Development, where she led the Gift Accounting team. This was no easy task since it was a new environment that required her to learn an entirely different set of skills, build new relationships, and ensure that financial gifts were accurately managed. Charlotte not only excelled in adapting to this new role but also continuously improved department practices.

In her most recent role in the Chancellor and Provost's office, I've seen Charlotte grow into an exceptional leader. Her organizational skills and her ability to bring people together have been key to her success. She is highly regarded by all levels of leadership for her capacity to balance the big picture with the finer operational details, and I've personally witnessed the positive influence she's had on her team's development.

I'd also like to highlight Charlotte's personal commitment to lifelong learning. While managing her professional responsibilities, she has earned several certifications in patient experience and professional development, along with her MBA. These achievements speak volumes about her dedication to continuous growth, both for herself and the teams she leads.

Ultimately, Charlotte continues to excel in every role she takes on. Her strong character, work ethic, leadership experience, and her ability to build meaningful relationships at all levels make her an excellent fit for the Practice Manager position.

Sincerely,

John Gorney, Supervisor
UC Davis Health